



HOME

WHO WE ARE

WHAT WE DO

DONATE

GET INVOLVED

EMPLOYMENT

EVENTS

## Case Management Emergency Assistance Services Program

We understand that everyone will need some help at some time. For over 20 years, The Tucson Urban League Case Management Emergency Assistance Services Program has provided financial assistance to low income families and individuals in crisis situations within Pima County. The overall goal of the program is to prevent homelessness through rental, mortgage and utility assistance (electric, gas, water, phone).

We are here to lend a helping hand with your utility and rental/mortgage bills. If you live within the City of Tucson you may qualify for our services. **Please call the Tucson Urban League Emergency Hotline at 520-791-9522 to schedule an appointment.**

All clients are required to present the following documents in order to receive assistance:

- Social Security Cards for every household member
- Proof of Citizenship
- Birth Certificate for all household members
- Picture ID
- Income verification for the last 30 days from the date of your appointment
- Examples include pay stubs, unemployment wages, child support payments,
- DES Award letters/Food Stamp Letters (if applicable)
- Current utility bill in applicant's name or eligible household member
- Current lease, mortgage statement, or Section 8 calculation summary

Donate

Ways To Give

Our Goals



*"Every American child is ready for college, work and life"*



*"Every American has access to jobs with a living wage and good benefits."*



*"Every American has lives in safe, decent, affordable and energy efficient housing on fair terms."*



*"Every American has access to quality and affordable health care solutions."*



*"Every American has full access to a fair and equitable justice system."*



## The Salvation Army Family Services

1021 N 11th Ave

Tucson, AZ 85705-7629

<http://www.thesalvationarmytucson.org> (<http://www.thesalvationarmytucson.org>)

[Overview \(/arizona/index.php/component/cpx/?task=resource&id=430315&tab=1\)](#)

[Details \(/arizona/index.php/component/cpx/?task=resource&id=430315&tab=2\)](#)

[Contact \(/arizona/index.php/c.component/cpx/?task=resource&id=430315&tab=3\)](#)

[Send \(/arizona/index.php/component/cpx/?task=resource&id=430315&tab=4\)](#)

### Hours:

Mon-Thu 8am-5pm, Fri 8am-noon administration; Wed 8:30am-11am intake

### Eligibility:

People in need on low income

### Intake Process:

Call for intake and appointment. Must bring photo ID for adults, and birth certificate and Social Security numbers for all in family.

## Phone Numbers

<b>Main</b> (Primary)	Main (520) 792-1111
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## Address Listings

<b>Physical</b> (Primary)	1021 N 11th Ave Tucson, AZ 85705-7629
<b>Mailing</b>	1001 N Richey Blvd Tucson, AZ 85716-4323

## Contacts

<b>Kim Ward</b> (Primary)	Kim Ward Social Services Director
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## Pima County Community Action Agency

### AKA:

Community Action Agency-Tucson

2797 E Ajo Way

Tucson, AZ 85713-6223

<http://webcms.pima.gov/community> (<http://webcms.pima.gov/community>)

[Overview \(/arizona/index.php/component/cpx/?task=resource&id=431968&tab=1\)](/arizona/index.php/component/cpx/?task=resource&id=431968&tab=1)

[Details \(/arizona/index.php/component/cpx/?task=resource&id=431968&tab=2\)](/arizona/index.php/component/cpx/?task=resource&id=431968&tab=2)

**[Contact \(/arizona/index.php/component/cpx/?task=resource&id=431968&tab=3\)](/arizona/index.php/component/cpx/?task=resource&id=431968&tab=3)**

[Send \(/arizona/index.php/component/cpx/?task=resource&id=431968&tab=4\)](/arizona/index.php/component/cpx/?task=resource&id=431968&tab=4)

### Hours:

Mon-Fri 8am-5pm administration; Mon-Fri 8:30am-10:30am first week of the month for intake

### Eligibility:

People living at or below the poverty level in Pima County. Must have Arizona photo ID, source of income, and ability to meet bills next month. All assistance is limited to once per calendar year.

### Intake Process:

Call for appointment

## Phone Numbers

<b>Main</b> (Primary)	Main (520) 243-6700
<b>Administration</b>	Administration (520) 243-6777
<b>Fax</b>	Fax (520) 243-6796

## Address Listings

<b>Mailing</b>	2797 E Ajo Way Tucson, AZ 85713-6223
<b>Physical</b> (Primary)	2797 E Ajo Way Tucson, AZ 85713-6223

## Contacts

<b>Rosemary Cora-Cruz</b> (Primary)	Rosemary Cora-Cruz Program Manager
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## Interfaith Community Services Financial Assistance Program - East

8701 E Old Spanish Trl  
New Spirit Lutheran Church  
Tucson, AZ 85710-4467  
<http://www.icstucson.org> (<http://www.icstucson.org>)

[Overview \(/arizona/index.php/component/cpx/?task=resource&id=429783&tab=1\)](/arizona/index.php/component/cpx/?task=resource&id=429783&tab=1)

[Details \(/arizona/index.php/component/cpx/?task=resource&id=429783&tab=2\)](/arizona/index.php/component/cpx/?task=resource&id=429783&tab=2)

[Contact \(/arizona/index.php/component/cpx/?task=resource&id=429783&tab=3\)](/arizona/index.php/component/cpx/?task=resource&id=429783&tab=3)

[Send \(/arizona/index.php/component/cpx/?task=resource&id=429783&tab=4\)](/arizona/index.php/component/cpx/?task=resource&id=429783&tab=4)

### Hours:

Mon-Thu 10am-3pm

### Eligibility:

Individuals and families in emergency financial situations in Pima County

### Intake Process:

Call for intake

### Phone Numbers

<b>Main</b> (Primary)	Main (520) 731-3076
<b>Fax</b>	Fax (520) 731-8906

## PPEP Human Services Department - Marana

13644 N Sandario Rd  
Marana, AZ 85653-8579  
<http://www.ppep.org> (<http://www.ppep.org>)

[Overview \(/arizona/index.php/component/cpx/?task=resource&id=422841&tab=1\)](/arizona/index.php/component/cpx/?task=resource&id=422841&tab=1)

[Details \(/arizona/index.php/component/cpx/?task=resource&id=422841&tab=2\)](/arizona/index.php/component/cpx/?task=resource&id=422841&tab=2)

[Contact \(/arizona/index.php/component/cpx/?task=resource&id=422841&tab=3\)](/arizona/index.php/component/cpx/?task=resource&id=422841&tab=3)

[Send \(/arizona/index.php/component/cpx/?task=resource&id=422841&tab=4\)](/arizona/index.php/component/cpx/?task=resource&id=422841&tab=4)

### Eligibility:

People on low income who are in need

### Intake Process:

Call for appointment

### Description:

Provides emergency financial assistance for rent and utilities, and referrals for other needed services.

### Hours:

Mon-Fri 8am-5pm

### Program Fees:

None

### Languages:

English, Spanish

### Handicap Accessible?

Yes

520-741-4397